



TOTAL
QUALITY
IMPROVEMENT
PROCESS

MISSION STATEMENT

Acme Metals Incorporated is committed to providing high-quality products and services which totally satisfy the needs of our customers. Customer satisfaction (both internal and external) will be achieved by implementing a continuous quality improvement process that applies to all of our business activities.

Well trained, informed, involved and committed employees, who have been provided with the necessary tools, equipment and other resources, will implement the process. Our ultimate objective is continuous improvement and perfection in all products and services delivered by **Acme Metals Incorporated**.

A handwritten signature in black ink, appearing to read 'A. D. Bennett'.

Stephen D. Bennett
President and CEO

A handwritten signature in black ink, appearing to read 'B. W. H. Marsden'.

Brian W. H. Marsden
Chairman

ACME

METALS INCORPORATED